



Online Application Statistics Kuala Terengganu City Council 2026



No.	Online Services	Transaction Number																							
		Jan	%	Feb	%	March	%	Apr	%	May	%	June	%	July	%	August	%	Sept	%	Okt	%	Nov	%	Dec	%
1.	e-Payment																								
	BSN	51	45																						
	Online Tax	63	55																						
	TOTAL	114	100																						
2.	Complaints Report & Checkings	43	38																						
3.	e-Complaint	28	24																						
4.	e-Submission	24	21																						
5.	OSC Online	19	17																						
6.	My SMS	0	0																						
	TOTAL	114	100																						
Update end of every month																									