



## Online Application Statistics Kuala Terengganu City Council 2025



No.	Online Services	Transaction Number																							
		Jan	%	Feb	%	March	%	Apr	%	May	%	June	%	July	%	August	%	Sept	%	Okt	%	Nov	%	Dec	%
1.	e- Bayaran																								
	BSN	46	<b>100</b>	41	<b>100</b>	63	55	43	74	52	<b>100</b>	49	<b>100</b>	59	51	55	47	37	38	52	50	61	62	63	53
	Cukai Online	0	0	0	0	52	<b>45</b>	15	26	0	0	0	0	57	49	62	53	61	62	51	50	37	38	55	47
	<b>JUMLAH</b>	<b>46</b>	<b>100</b>	<b>41</b>	<b>100</b>	115	<b>100</b>	<b>58</b>	<b>100</b>	<b>52</b>	<b>100</b>	<b>49</b>	<b>100</b>	<b>116</b>	<b>100</b>	<b>117</b>	<b>100</b>	<b>98</b>	<b>100</b>	<b>103</b>	<b>100</b>	<b>98</b>	<b>100</b>	<b>118</b>	<b>100</b>
2.	Lapor & Semak Aduan	28	31	42	38	41	30	15	23	51	43	35	31	23	21	18	17	23	23	31	5	17	17	32	33
3.	e- Aduan	31	34	28	26	52	<b>38</b>	21	33	26	21	31	27	12	11	11	11	17	17	31	5	14	14	33	34
4.	e- Penyerahan	18	20	18	17	21	<b>16</b>	15	23	22	18	23	20	50	47	45	43	38	37	27	45	39	40	19	20
5.	OSC Online	14	15	21	19	21	<b>16</b>	13	21	22	18	24	22	21	20	27	26	22	22	27	45	28	29	12	12
	<b>JUMLAH</b>	<b>91</b>	<b>100</b>	<b>109</b>	<b>100</b>	<b>135</b>	<b>100</b>	<b>64</b>	<b>100</b>	121	100	113	100	106	99	101	97	99	99	116	100	98	100	96	99

Update end of every month