



## Online Application Statistics Kuala Terengganu City Council 2024



No.	Online Services	Transaction Number																							
		Jan	%	Feb	%	March	%	Apr	%	May	%	June	%	July	%	August	%	Sept	%	Okt	%	Nov	%	Dec	%
1.	e- Payment																								
	BSN	51	100	41	100	63	55																		
	Online Tax	0	0	0	0	52	45																		
	<b>TOTAL</b>	<b>51</b>	<b>100</b>	<b>41</b>	<b>100</b>	115	100																		
2.	Complaints Report & Checkings	31	33	42	38	41	30																		
3.	e- Complaint	29	31	28	26	52	38																		
4.	e- Submission	16	17	18	17	21	16																		
5.	OSC Online	17	19	21	19	21	16																		
6.	My SMS	0	0	0	0	0	0																		
	<b>TOTAL</b>	<b>93</b>	<b>100</b>	<b>109</b>	<b>100</b>	<b>135</b>	<b>100</b>																		
<b>Update end of every month</b>																									